



Services & Custom

As of November 2024

We support our customers in getting the best out of HELIO. Our team is always available to implement projects as a service in HELIO. The IDE comes with extensive customization and configuration options right out of the box.

In addition, more specific requirements for user guidance, UI design, features, illustrations or interfaces can be easily

integrated into HELIO individually. We then help to turn HELIO into a tailor-made tool.

With our many years of expertise in industrial HMIs, we are not only a manufacturer of standard software, but also the ideal partner for a holistic solution from a single source.

HELIO TRAININGS

BASIC TRAINING



We will take the first steps together to get HELIO up and running and show you what HELIO can do and how to work with it.

- 4 hours
- with a HELIO expert
- by appointment
- Technical training
- Q&A
- Remote via Teams or in our training rooms in Würzburg

one-time payment 600 €

BUILD-UP TRAINING



Ideal as a follow-up appointment after the Basic Training and an initial familiarization period. We support you in working on a specific project.

- 4 hours
- with a HELIO expert
- by appointment
- Technical training
- Q&A
- Remote via Teams or in our training rooms in Würzburg

one-time payment 600 €

SUPPORT



We support you in the realization of your project.

- billing according to cost or within a fixed budget
- by our HELIO experts or our UX department
- via our HELIO HelpChannel, by email or telephone
- Remote support sessions via Microsoft Teams for critical problems that are difficult to reproduce.

Hourly rate 150 €

HELIO EXTENSIONS & APPLICATION

CUSTOM ELEMENT - S



Do you need an element or control that HELIO does not yet have? No problem, we'll build it. Quickly and easily - according to your requirements.

one-time payment 9.000 €

CUSTOM ELEMENT - M



Do you need a complex element or elaborate visualization for your application that HELIO does not yet have? Our development experts will implement it in close coordination until it does exactly what it is supposed to do. Reliably customized and fully responsive.

one-time payment 19.000 €

CUSTOM ELEMENT - L



Do you need a complex element or an elaborate visualization for the special requirements of your application that HELIO does not yet have? Our development experts will implement it in close coordination until it does exactly what it is supposed to do. Reliable, customized and fully responsive.

on request

CUSTOM THEME



Your colors, your font, your logo. We create your individual theme based on your corporate design so that the design of your HMI is tailored to your company. This is possible at any time, even if you have already created your HMI.

one-time payment 8.000 €

CUSTOM DEVELOPMENT



Do you need a completely new feature for your application or an interface that HELIO does not yet offer? Together with our experts, we design, develop and test until it meets your expectations 100%.

on request

SYSTEMINTEGRATION



Our experienced application engineers provide active support during development with HELIO. We provide advice on setting up the application, selecting suitable controls and offer continuous support throughout the course of the project. On request, we can also implement projects for our customers completely independently.

on request

UX/UI-PACKAGES

UX STARTER PACKAGE



A new HMI offers the chance to tidy up and reorganize everything thoroughly. Our HELIO UX engineers will advise you on how to improve your UI architecture. We implement the project with HELIO on-board tools and develop an easy-to-use and appealing solution together in a short space of time. A clear competitive advantage.

one-time payment 12.000 €

UX ADVANCED PACKAGE



Do you want a new HMI that takes your specific requirements into account? We analyze your existing HMI, talk to real users and look at the latest features from your specialist department. Based on these findings and our experience, we support you with advice, design and intensive project support. This allows you to customize HELIO even more to your needs and create HMIs that inspire your customers.

one-time payment 29.000 €

UX PREMIUM PACKAGE



If you are looking for a unique solution, this package offers everything that HMI Project has to offer. We analyze, design and implement in HELIO. We focus on the users of your machines and your in-house experts. We define usage requirements and develop the information architecture.

The final product takes your corporate design into account and includes all the necessary elements. Finally, we implement your project with HELIO for a sustainable, future-proof and easy-to-maintain HMI.

on request

SERVICES



ANALYSIS & RESEARCH

- Context of use
- Technical requirements
- Software quality evaluation
- User interviews
- Workshops with experts
- Competitor research

In a detailed analysis phase, in which function and operation are examined, we lay the foundation for a specialized and optimally user-centered operating concept.



CONCEPT & DESIGN

- Definition of user requirements
- information architecture
- prototyping
- Usability Testing
- Corporate Interface Design
- Illustration and icon style

Through wireframes and prototyping, the operating sequences are illustrated and then transferred into an individual user interface design.



DEVELOPMENT & SUPPORT

- Integration of proprietary interfaces
- Custom Features
- Industry-specific templates
- Custom components library
- UX/UI Coaching
- IDE Training and System Integration

Close, interdisciplinary cooperation is a must for us in order to achieve optimum results. From conception to delivery of the final product.